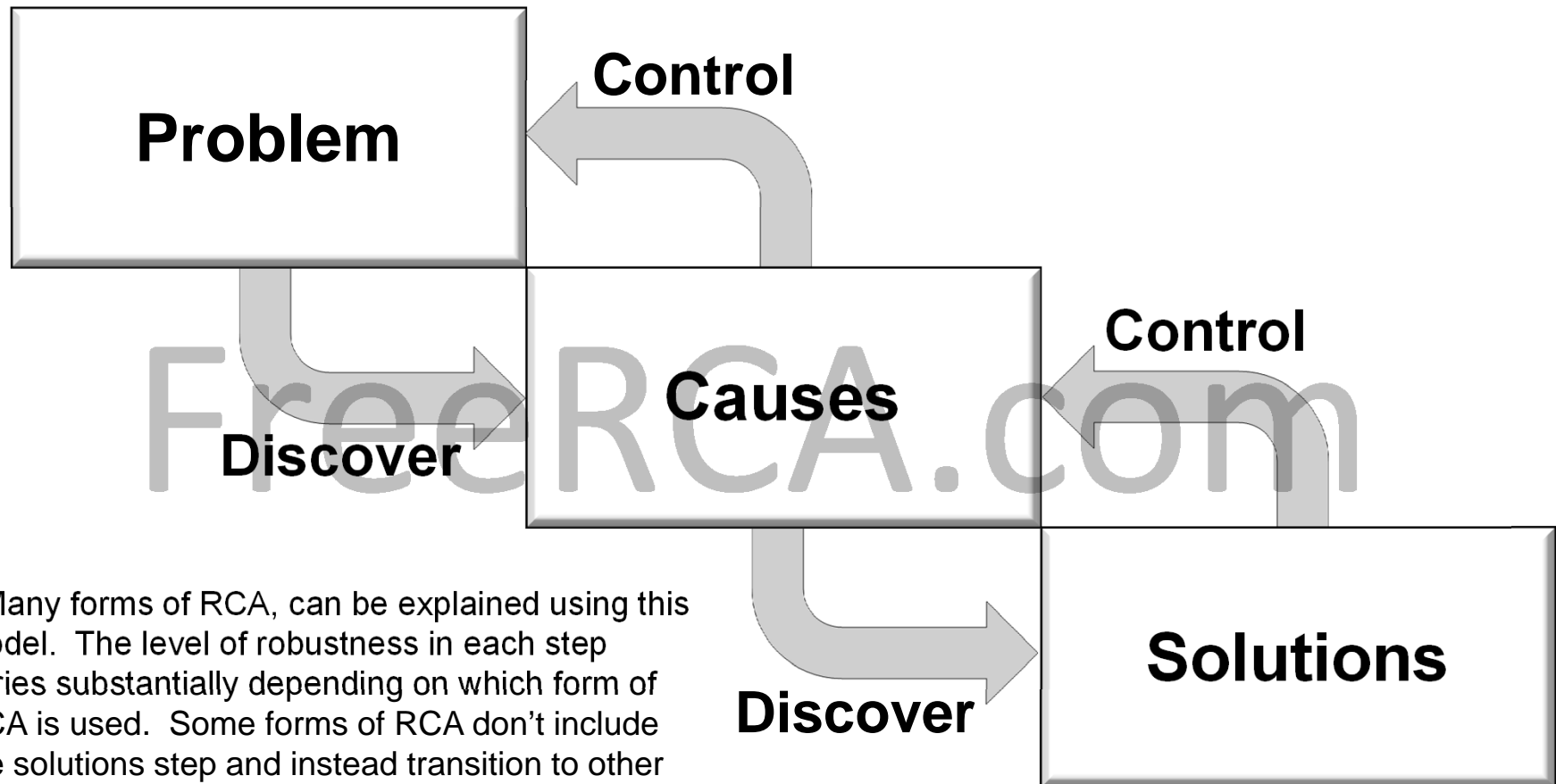


# FreeRCA.com Problem Solving Model\*



\* Many forms of RCA, can be explained using this model. The level of robustness in each step varies substantially depending on which form of RCA is used. Some forms of RCA don't include the solutions step and instead transition to other tools to identify solutions. This diagram is based on a model developed by Dean Gano and later refined by Larry Reising.